

The Lowell

NEW YORK



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THE HOTEL

Located on a quiet, tree-lined street off Madison Avenue, The Lowell is in the heart of New York's most exclusive and fashionable Upper East Side. A refined 74 keys hotel, The Lowell welcomes guests with a serene residential atmosphere reminiscent of a private townhouse. With 47 suites and 27 deluxe rooms, this landmark building prides itself on being one of the few luxury hotels that has 33 accommodations with wood-burning fireplaces, 14 with terraces, and almost all with fully equipped kitchens. Michael Smith, a world renowned interior designer has further enhanced The Lowell's residential ambiance with his distinctive style. Personalized service is inherent at The Lowell in a plush yet dignified manner. The way in which we welcome our guests, attend to them during their stay and remember them when they come back is the essence of The Lowell.

GUEST SERVICES

- 24-hour In-room Dining Menu including a Health Menu and a Pet Menu
- *The Pembroke Room* located on the second floor is open daily for Breakfast 7:00am-10:30am, Afternoon Tea 3:00pm-6:00pm, Pre-Theater Dinner 5:00pm-7:00pm and Brunch on Saturdays and Sundays 10:30am-2:30pm
- Complimentary *New York Times* or newspaper of your choice daily
- Twice daily maid service
- Complimentary Voss water provided at turndown service
- Clef d'or Concierge service
- Valet service
- Packing and unpacking service
- Same-day laundry, dry cleaning and pressing
- Complimentary shoe-shine
- Complimentary in-house Fitness Center and Business Center
- Complimentary wifi
- Private trainers, massage therapists and in-room beauty treatments available upon request
- Dog walking service
- Personalization of welcome amenities, housekeeping requests, food and beverage and room set up

ROOM AMENITIES

- DDC28 bath products designed exclusively for The Lowell by the owner *Dina De Luca Chartouni*
- *Frette* bathrobes, *La Bottega* custom made slippers and custom-designed cashmere throws
- Marble bathrooms, many with his and her sink, deep soaking tubs and separate stall shower
- Custom sheets—*Brio* collection by *Frette*, down pillows and comforters (other options on request)
- Gourmet mini-bar
- Handicapped accessible room
- Connecting room options available upon request
- *Apple TV* available upon request
- Rollaway beds, cribs and various housekeeping and personal items available upon request
- Spacious closets and wardrobes for long-term stays
- In-room fax, *iPad* and laptop upon request, many suites feature *Apple* computers and *iPads*
- In-room safes