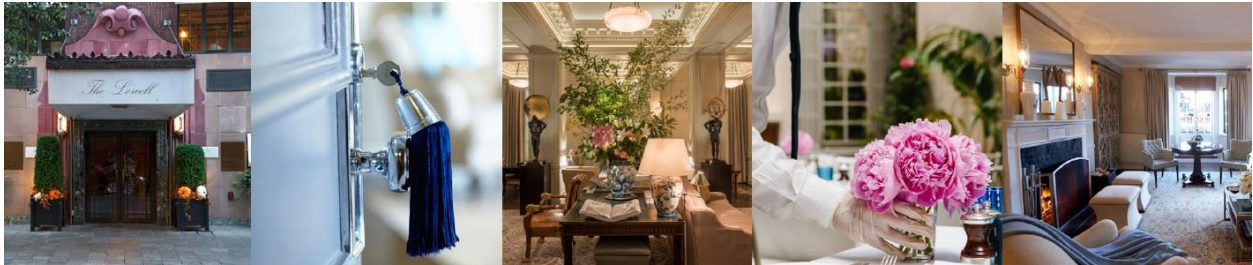


The Lowell

NEW YORK



HYGIENE AND SAFETY

We have implemented an extensive list of protocols that address health and safety that are followed on a daily basis in our Public Spaces:

- All individuals entering the property (guests, employees and suppliers) are scanned for temperature. Anyone with a temperature of 100.4 or higher are screened further (guests) or refused entry (employees and suppliers).
- Should any guest develop symptoms during their stay, they are quarantined, and a medical professional and the City Health Department are contacted to handle the situation.
- Masks are required of all individuals in all public spaces in the hotel.
- Social distancing is maintained and monitored throughout public spaces.
- All guest room keys are disinfected twice daily as a precaution.
- Only 2 persons, per elevator ride are allowed unless the individuals are in the same party.
- Increase in cleaning frequency: regular services have been escalated to include a heightened and frequent routine of disinfecting of high-touch surfaces including door handles, surfaces, handrails and bathrooms surfaces.
- Thorough and frequent cleaning and disinfecting of elevators and all common areas including the Front Desk and Food and Beverage outlets.
- Transparent plexiglass barriers have been installed at the Front Desk as an added precaution
- Room Keys: All guestroom keys are cleaned with disinfectants twice daily.
- Prevention: The hotel has, as a matter of prevention, increased its' capacity of face masks and hazmat suits
- A maximum occupancy of 40% will be observed in order to limit the number of people in the building.
- Ample Ordering of disinfectants and cleaning supplies to make all products available