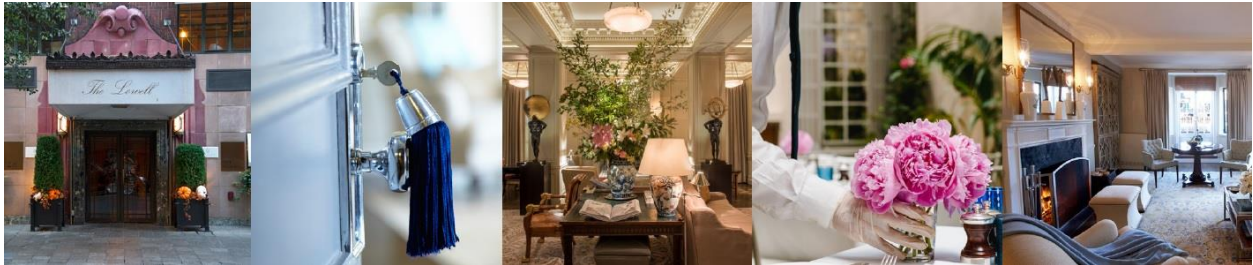


The Lowell

NEW YORK



FOOD & BEVERAGE SAFETY PROTOCOLS

- As per the state mandate, all guests will be required to have their temperature taken, and provide a phone number in the event that the party needs to be reached for contact tracing.
- A face covering must be worn until the party is seated. All tables are spaced more than 6 ft. apart.
- Menus are disposable and for one time use only.
- Hand sanitizers are placed on each table. All tables and chairs will be cleaned and sanitized between parties.
- The Majorelle Dining Room and Jacques Bar each have two AeraSafe Air purifiers with true HEPA filters that use antimicrobial treatment. These safely remove 99.97% of airborne particles as small as 0.3 microns, including viruses, pollen, ragweed and other allergens.
- All high touch areas such as door handles, phones, computers, and hand rails are being sanitized every half hour.
- Restrooms are cleaned and sanitized every half hour.
- Back of house surfaces and restrooms are cleaned every half hour, and high use areas such as the locker room are being sanitized each night with a UV light.
- All employees are practicing heightened hygiene standards, regularly washing hands and all will continue wearing face coverings.